**Social Security Column**

HOW WE SERVE PEOPLE WHO HAVE LIMITED ENGLISH PROFICIENCY

**By <Name>**

**Social Security <Title> in <Place>**

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We strive to deliver great customer service with helpful information for everyone. This includes improving access for underserved communities. We aim to reduce language barriers and increase access to Social Security programs, services, and benefits. If you are a person with Limited English Proficiency (LEP), know that we have the resources available to help you in your preferred language. We encourage you to learn about the resources that are available to serve LEP communities.

**What resources are available?**

We offer publications in languages other than English. Our non-English publications and other resources at [www.ssa.gov/multilanguage](https://www.ssa.gov/multilanguage) are available in more than 12 languages. The multilanguage website also lists resources to support you in your preferred language.

We provide benefit information in Spanish at [SeguroSocial.gov](https://segurosocial.gov/) that includes:

* Retirement.
* Disability.
* Supplemental Security Income (SSI).

Our free interpreter services are available, by phone and in person, in more than 200 languages. These services are accessible by calling our toll-free number at **1-800-772-1213** or by visiting a local Social Security office and asking for an interpreter in your preferred language.

Diversity is one of our nation’s greatest strengths. We want to ensure an inclusive environment for everyone we serve. Our Language Access Plan affirms our commitment to increase access to benefits and services for people who prefer a language other than English. To learn more, we encourage you to visit [www.ssa.gov/site/languages](http://www.ssa.gov/site/languages).

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