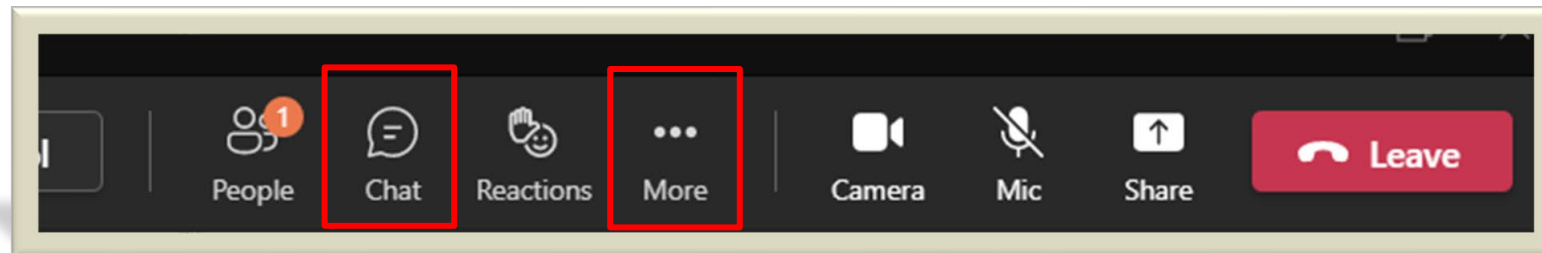# SOCIAL SECURITY'S SPRING 2024 SEMI-ANNUAL MEETING

with the IRS and Wage Reporting Community

June 13, 2024

HOUSEKEEPING

- If you have a question or comment, please use the chat window.
- If you need captions, you can find that setting in the 'More' section.

TODAY'S TOPICS

- Welcome

- Activation Code Address Issues

- BSO Important Information
  - Registration process for BSO
  - Taxpayer First Act Implemented

- Electronic Filing Reminders

- Digital Modernization Strategy
  - W-2/W-2c Online

- New Authorization Process

- Customer Support Reminders

- Q & A

- Social Security's Marketing & Communication campaign
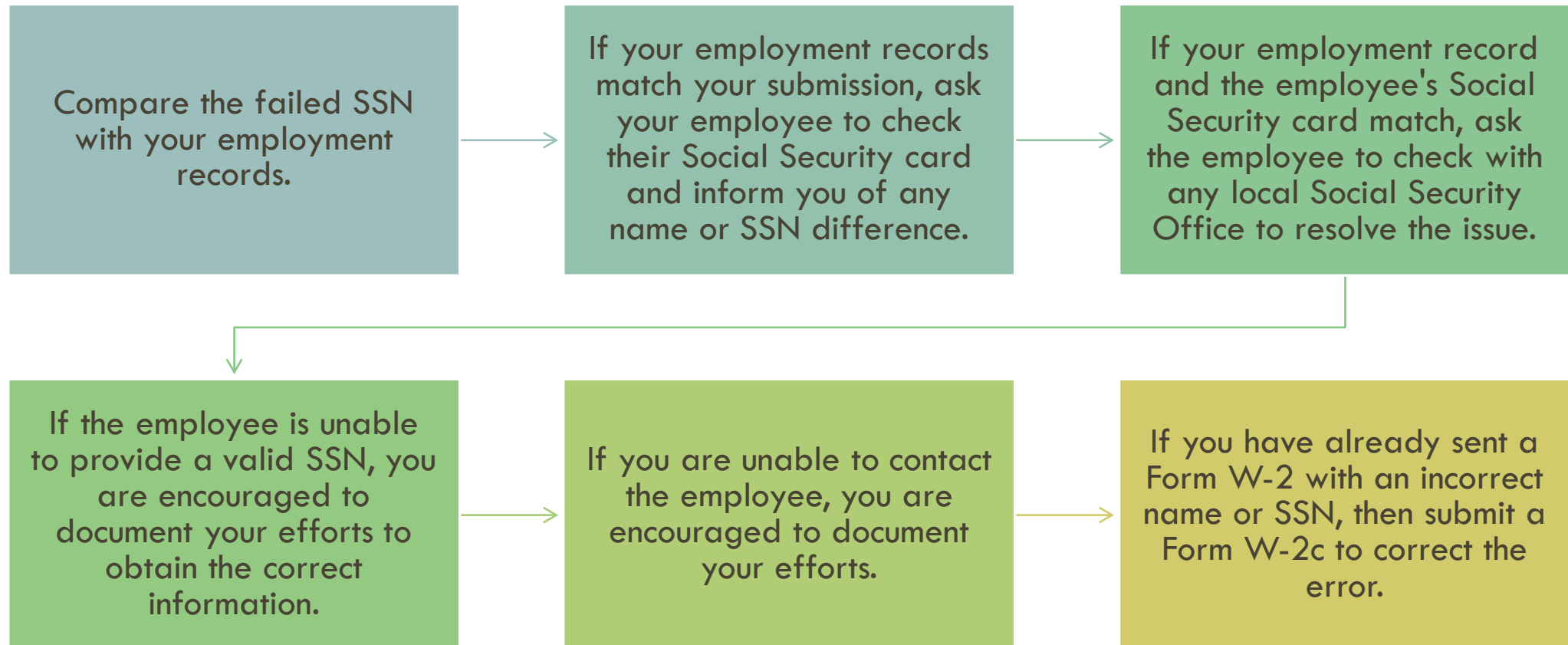
- Closing statement

HAVE YOU REVIEWED YOUR EMPLOYEE'S RECORDS LATELY?

Take the time to confirm that your employee's names and SSNs match Social Security records before our busy season.

We receive our largest volume of calls during December, January, and February!

WHAT TO DO IF THE SSN FAILS TO VERIFY

Compare the failed SSN with your employment records.

If your employment records match your submission, ask your employee to check their Social Security card and inform you of any name or SSN difference.

If your employment record and the employee's Social Security card match, ask the employee to check with any local Social Security Office to resolve the issue.

If the employee is unable to provide a valid SSN, you are encouraged to document your efforts to obtain the correct information.

If you are unable to contact the employee, you are encouraged to document your efforts.

If you have already sent a Form W-2 with an incorrect name or SSN, then submit a Form W-2c to correct the error.

BSO ACTIVATION CODES

- For security reasons, we mail a BSO activation code before you can access our wage reporting services.

- We use the Internal Revenue Service (IRS) employer address on file to mail activation codes via USPS.

- It can take up to 2 weeks to receive the activation code notice.

BSO SUPPORT HOURS HAVE CHANGED

Our Business Services Online hours have changed for:

Customer Support - 1-800-772-6270

Technical Support - 1-888-772-2970

New operational hours are:

Monday - Friday

7:00am - 5:30pm Eastern Standard Time.

BSO REFERENCES

- Helpful Tips and Quick Reference Guides:
  - Helpful Tips
  - Here's what BSO can do for you
  - Taxpayer First Act
  - How to Register and Get an Activation Code

- How To Navigate BSO Access And Registration (New)

- WRC and Webinar Q&As and prerecorded video (New)

ATTENTION! SELF-EMPLOYED USERS WITHOUT AN EIN

Users without an EIN cannot currently register for BSO.

Why? We only send the BSO activation code to the EIN address on file with the IRS.

How to file? If you do not have an EIN, you can either hire a 3rd party to submit W-2s electronically on your behalf or mail paper original or corrected forms to our Wilkes-Barre Direct Operation Center.

Visit Paper Forms W-2 & Instructions for address information.

USERS WITHOUT A SOCIAL SECURITY NUMBER

ID.me currently offers credentialing services for people without a Social Security number (SSN).

Soon, Social Security will begin accepting ID.me credentials, without an SSN, so you can access Employer Services.

Features of ID.me credential:

- Can be used if you live inside or outside the United States and don't have an SSN.

- You have an Individual Taxpayer Identification Number (ITIN) or passport that can be used as part of the identity verification process.
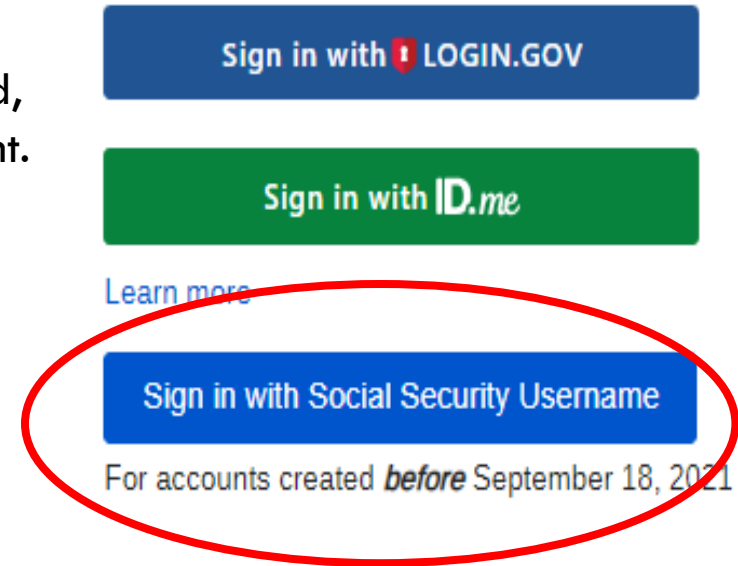
- Visit ID.me's Help Center for more information

USERS WITHOUT A SOCIAL SECURITY NUMBER

1. Go to the BSO Welcome Page and select Create an Account for Employer Services.

2. On the BSO sign-in page, select "Sign in with ID.me."

3. You will be transferred to ID.me to create an account. Select the 'Create an ID.me account" link and follow the instructions.

4. On ID.me's "Verify Your Identity" screen, select "I don't live in the United States" or 'I don't have an SSN" as part of the identity proofing process. You can use an ITIN or Passport to prove your identity.

5. Once you create your ID.me credential, you will be returned to Social Security so you can complete your registration for BSO Employer Services.

If you already have an ID.me credential, select "Log in" from the BSO Welcome page and then "Sign in with ID.me". You will be redirected to Employer Services so you can complete your registration.

CHANGES TO THE SOCIAL SECURITY USERNAME SIGN IN

- All username account holders will receive an email about the transition effort.

- Effective June 1, 2024, customers who successfully sign in with their username, password, and 2nd factor will be encouraged (but not required) to transition to a Login.gov account.

- Customers who choose to transition their credential will be taken to Login.gov to create a new account.

- Customers also have the option to continue without transitioning.

- **IMPORTANT:** In the near future, the Social Security Username option will be removed from Social Security's sign in page.

- **REMINDER:** You do NOT need to create a new ID.me or Login.gov credential specifically for Social Security purposes. You can use your existing ID.me or Login.gov credentials to log into Social Security services too.

Sign in with LOGIN.GOV

Sign in with ID.me

Learn more

Sign in with Social Security Username

For accounts created *before* September 18, 2021

HOUSEHOLD EMPLOYERS

Do you plan to pay a housekeeper, cook, gardener, babysitter, or other household worker at least $2,700 in 2024? This amount includes any cash you pay for your household employee's transportation, meals, and housing. If you will pay at least $2,700 to 1 person, you have additional financial responsibilities.

- Each year, you must send a Copy A of Form W-2 to us to report the wages and taxes of your employees for the previous calendar year.
- In addition, each employee should receive a Form W-2.
- You are required to file a Form W-2 for wages paid to each employee that satisfies one of the options below.

For more information visit:

https://www.ssa.gov/pubs/EN-05-10021.pdf

Filing W-2s online using Business Services online is free, fast, and secure!

HOW THE REGISTRATION PROCESS AFFECTS YOU!

EMPLOYERS:
Only need 1 BSO User ID.

APPLIES TO BOTH:
- Will fulfill filing requirement by IRS.
- You can still file up to 10 informational returns by paper.
- You don't need to update your password every 90 days.
- If you verify names and SSNs on behalf of your own employees or clients, use our free Social Security Verification Service (SSNVS) for wage reporting purposes.
- You must use the registration process to access BSO.

3RD PARTY SUBMITTERS:
Only need 1 BSO User ID to file for multiple EINs.

BSO WELCOME PAGE

START HERE FOR

WAGE REPORTING

SERVICES

www.ssa.gov/bso

Social Security

Benefits ⌄   Medicare ⌄   Card & record ⌄   Search SSA.gov

Business Services Online (BSO)

The Suite of Services allows organizations, businesses, people, employers, attorneys, non-attorneys representing Social Security claimants, and third-parties to exchange information with Social Security securely via the Internet. You must register and create your own password to access BSO.

Información para el Empleador en Español

Employers

For employers and businesses to:

- Report wages
- View submission and report status
- Act on resubmission notices
- Verify Social Security numbers

Log in

Create account

Employer information

Customer support for wage reporting

For questions: employerinfo@ssa.gov

Representative Payees

For organizational representative payees to file their Representative Payee Report electronically.

Log in

Register

Complete phone registration

Information about being a payee

Appointed Representatives

For appointed representatives of people with cases pending at the hearings or appeals levels.

Log in

Appointed Representative Services (ARS)

Representing Social Security claimants

Electronics Records Express

Consent Based Verification (CBSV)

For companies that provide banking and mortgage services, process credit checks, provide background checks, satisfy licensing requirements, etc.

Log in

How to enroll

Complete phone registration

Learn more about CBSV

For questions: ssa.cbsv@ssa.gov

HELPFUL TIPS TO CREATE A NEW ACCOUNT

- If you encounter problems using Login.gov, try ID.me to register for a new account.

- You do NOT need to create a new ID.me or Login.gov credential specifically for Social Security purposes. You can use your existing ID.me or Login.gov credentials to log into Social Security services.

- DON'T WAIT! Register today! This process may take 2 weeks if you need to request an activation code. They are delivered only by USPS.

Employers

For employers to:

- Report wages
- View submission and report status
- Act on resubmission notices
- Verify Social Security numbers

Log in

Create account

Employer information

Customer support for wage reporting

For questions: employerinfo@ssa.gov

SLOW DOWN! TAKE YOUR TIME. NAVIGATE THROUGH THE SCREENS CAREFULLY.

WHEN UPLOADING IMAGES OF YOUR DRIVER'S LICENSE, BE SURE TO UPLOAD A CLEAR PICTURE OF THE FRONT AND BACK.

MAKE SURE TO USE YOUR FULL LEGAL NAME.

BE PREPARED TO VERIFY YOUR IDENTITY AND ACCEPT THE TERMS OF SERVICE EVERY TIME YOU SIGN IN.

START AT THE BSO WELCOME PAGE TO ENSURE YOUR PERSONAL AND BUSINESS ACCOUNTS REMAIN SEPARATE.

HELPFUL TIPS TO CREATE A NEW ACCOUNT CONTINUED

CHALLENGES TO CREATING AN ONLINE ACCOUNT

You may not be able to create an account if you:

- Recently moved.
- Recently changed your name.
- Blocked electronic access to your personal information.
- Placed a freeze on your credit report.

Congratulations!

Once you see the BSO Main Menu, you are set to report wages or Request New Services!

BSO MAIN MENU

TAXPAYER FIRST ACT

The Internal Revenue Service (IRS) issued final regulations that reduced the electronic filing threshold from 250 W-2s to10 informational returns as of January 2024.

What this means for you: If you file 10 or more informational returns (such as Forms W-2 or 1099), you must file electronically unless the IRS grants a waiver or exemption.
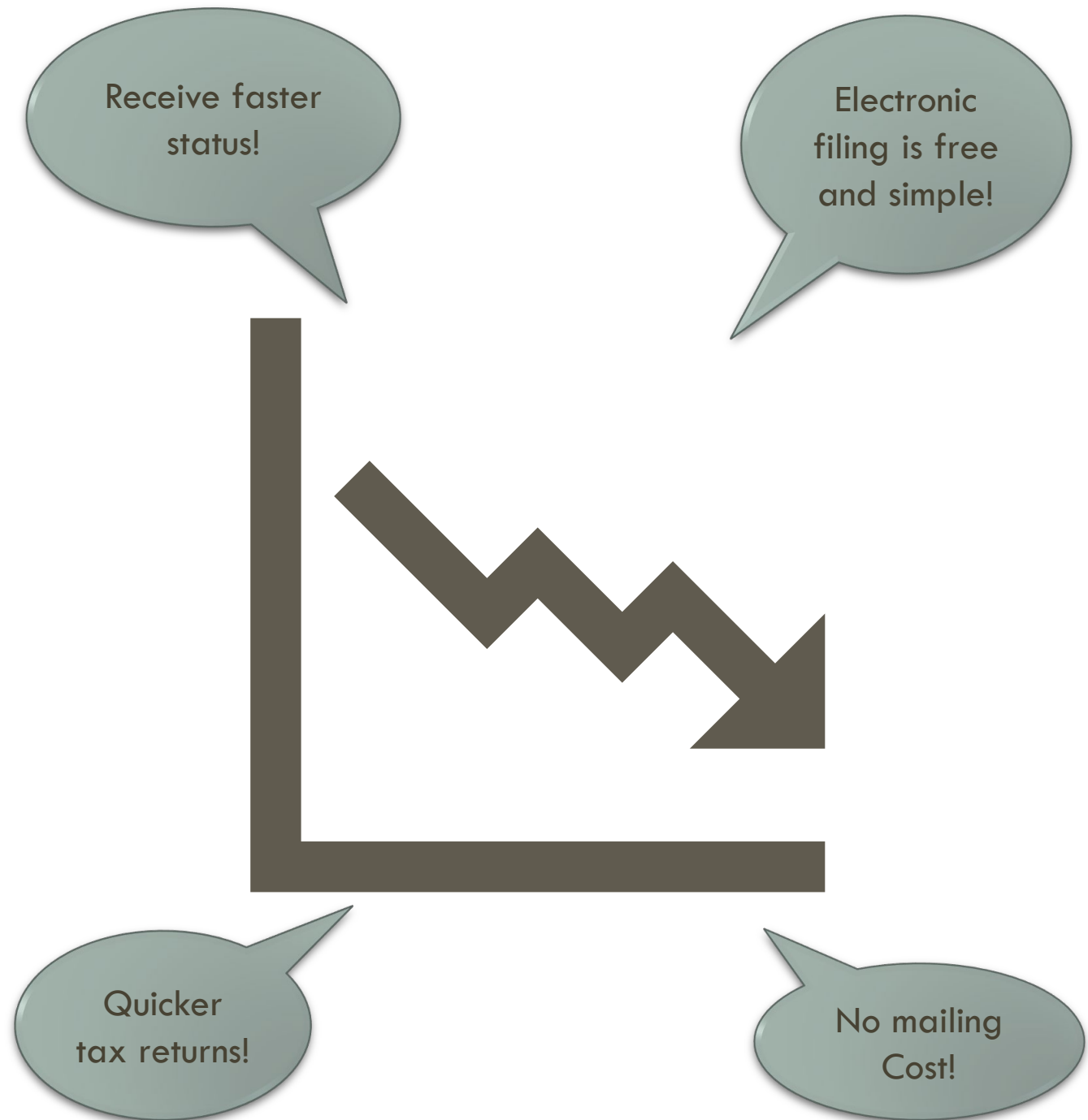
DIGITAL MODERNIZATION

W-2 Online and the Modernized W-2 Correction Functionality

ELECTRONIC FILING REMINDERS

- IT'S FREE TO USE BSO SERVICES!!

- There are 2 options to print W-2s in the W-2 Online application.
  - Print Unsubmitted Form(s) W-2/W-3 for Review.
  - Save and Print Official W-2/W-3.

- Wage File Upload does not allow a user to print.
  Refer to your payroll software to print W-2's for employees.

MODERNIZED W-2 CORRECTION FUNCTIONALITY

Support tax years 2020 – 2023

U.S. Regular Domestic W-2s

W-2 ONLINE AND THE MODERNIZED W-2 CORRECTION FUNCTIONALITY

A Limited Number of W-2 Online Pilot Participants.

Users have access to submit an initial W-2 and W-2 correction.

W-2 ONLINE PILOT

- Simplified navigation.
- Modernized, easy-to-read screens.
- Box 12 code descriptions.
- Plain language instructions.
- Additional self-help functionality.
- Import and prefill data.
(after first submission)

Reporting Wages to Social Security

Forms W-2/W-3 Online	Forms W-2c/W-3c Online	Upload Formatted Wage File	AccuWage Online

Warning The wage report containing the Forms(s) W-2 you wish to correct must be in COMPLETE status before you can use W-2c/W-3c Online to submit a Form W-2c co

Pilot Program Participants - Forms W-2c/W-3c Online →
Thank you for participating in the pilot program for using redesigned Forms W-2c/W-3c Online. See any conditions that are not supported by this application.
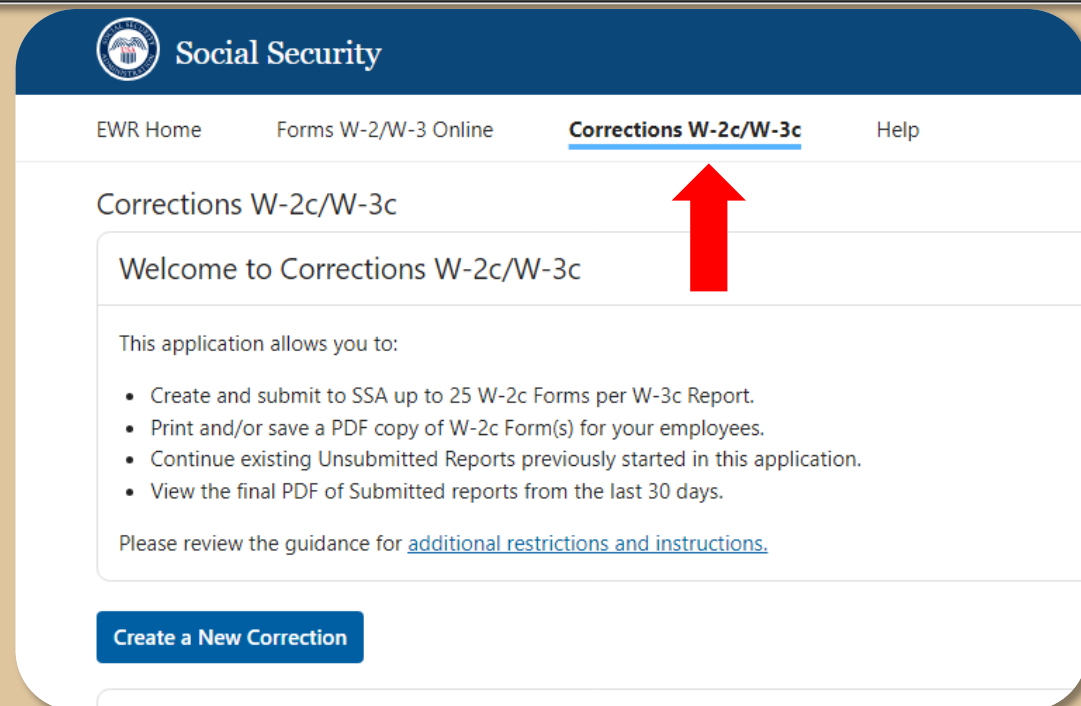
Create/Resume Forms W-2c/W-3c Online
- Create (fill in the form), save, print and submit Forms W-2c and W-3c with up to 25 forms W-2c per W-3c. There is no limit on the number of Forms W-3c an employe
- Up to 50 Forms W-3c can be saved at a time to be resumed/submitted at a later date. Each Form W-3c can have up to 25 Forms W-2c associated with it.
- A pre-submission PDF is provided to print the Forms W-2c for distribution to the employees and for the employer review.
- Read the list of restrictions to determine whether you can use Forms W-2c/W-3c Online.

Save (or Print) Submitted W-2c Report(s)/PDF to Your Computer
A printable final PDF version of a wage report created and submitted using Forms W-2c/W-3c Online can be saved to your computer. The final PDF(s) are available for dow

ACCESSING THE MODERNIZED W2C FUNCTIONALITY

Social Security

EWR Home	Forms W-2/W-3 Online	**Corrections W-2c/W-3c**	Help

Corrections W-2c/W-3c

Welcome to Corrections W-2c/W-3c

This application allows you to:

- Create and submit to SSA up to 25 W-2c Forms per W-3c Report.
- Print and/or save a PDF copy of W-2c Form(s) for your employees.
- Continue existing Unsubmitted Reports previously started in this application.
- View the final PDF of Submitted reports from the last 30 days.

Please review the guidance for additional restrictions and instructions.

Create a New Correction

MODERNIZED W-2C FUNCTIONALITY:

LANDING PAGE

Corrections W-2c/W-3c

ℹ The wage report containing the Form(s) W-2 you wish to correct must be in COMPLETE status before you can use W-2c/W-3c Online to submit a Form W-2c correction.

For whom are you filing?
* Indicates required information

My Company	Previously Filed Employer	New Employer
File for the company associated with your account and pre-populate some of your filing.	Pre-populate some of your filing by selecting an employer you previously filed for.	Create a new filing for a new employer.
Employer Name	**Employer Name** ❓	File for a New Employer
	-- ⌄	
Employer Identification Number (EIN)	**Employer Identification Number (EIN)**	
	Not Answered	
File for My Company		

Exit Without Saving

FOR WHOM ARE YOU FILING? PAGE

Enter Employer Information

Employer Address

* Country

United States or U.S. Territory ⌄

* Street Address   Apartment, Suite, Building, Etc.

* City/Town

* State/Territory

MD - Maryland ⌄

* ZIP Code

EMPLOYER INFORMATION PAGE

Contact Details

Contact Person for this Submission

Name
* First

* Last

* **Email Address**

Phone Number
⦿ U.S.   ◯ International

* 10-digit Number   Ext.

Fax Number

Contact Person for this Employer

☐ Same as Contact Person for this Submission

Name
* First

* Last

* **Email Address**

Phone Number
⦿ U.S.   ◯ International

* 10-digit Number   Ext.

Fax Number

EMPLOYER INFORMATION PAGE

EMPLOYER INFORMATION PAGE

Select Kind of Employer

Kind of Employer

- ◯ Federal Government
- ◯ Tax Exempt Employer (501c Non-Govt)
- ◯ State and Local Governmental Employer (State/Local Non-501c)
- ◯ State and Local Tax Exempt Employer (State/Local 501c)
- ⦿ None Apply

Save & Continue   Save   Exit Wage Report

MODERNIZED W-2C FUNCTIONALITY: W-2C LIST PAGE

Enter W-2c Information

To submit a correction, you must fix at least one of the following: Employee's SSN, Employee's Name, or a money amount (Boxes 1-13).For guidance on completing W-2c Forms, refer to ⬈ General Instructions for Forms W-2c and W-3c.

* Indicates required information

* **Do you want to fix employee's Social Security Number (SSN) on the original W-2?**

◯ Yes   ◯ No

* **Do you want to fix employee's name on the original W-2?**

◯ Yes   ◯ No

* **Do you need to fix Boxes 1-13 on this W-2?**

◯ Yes   ◯ No

* **Do you want to fix Box 14 or 15-20 (State & Local) on this W-2?**

You do not need to submit a W-2c to IRS if the only corrections are to boxes 14-20.

◯ Yes   ◯ No

[Save & Return to List]   [Save & Add Another W-2c]   [Delete this W-2c & Return to List]

W-2C INFORMATION PAGE

W-2C INFORMATION PAGE: FIX EMPLOYEES SSN

* **Do you want to fix employee's Social Security Number (SSN) on the original W-2?**

  (●) Yes   ( ) No

*Previously reported Social Security Number (SSN) ❓

[   ]

*Correct Social Security Number (SSN)

[   ]

* **Do you want to fix employee's Social Security Number (SSN) on the original W-2?**

  ( ) Yes   (●) No

*Employee's Social Security Number (SSN)

[   ]

W-2C INFORMATION PAGE: FIX EMPLOYEES NAME

* Do you want to fix employee's name on the original W-2?

(•) Yes   ( ) No

Previously reported Employee's Name

* First   M.I.   * Last   Suffix

[ ]   [ ]   [ ]   [--]

Employee's Correct Name

* First   M.I.   * Last   Suffix

[ ]   [ ]   [ ]   [--]

Employee's Address ❓

* Country

[United States or U.S. Territory]

* Street Address   Apartment, Suite, Building, Etc.

[ ]   [ ]

* City/Town   * State/Territory

[ ]   [--]

* ZIP Code

[ ]

---

* Do you want to fix employee's name on the original W-2?

( ) Yes   (•) No

Employee's Name

* First   M.I.   * Last   Suffix

[ ]   [ ]   [ ]   [--]

Employee's Address ❓

* Country

[United States or U.S. Territory]

* Street Address   Apartment, Suite, Building, Etc.

[ ]   [ ]

* City/Town   * State/Territory

[ ]   [--]

* ZIP Code

[ ]

W-2C INFORMATION PAGE: BOXES 1-13

* Do you need to fix Boxes 1-13 on this W-2?

(•) Yes   ( ) No

ⓘ **Enter only values to be fixed.** You do not need to enter any values that were correct on previously filed W-2.

Boxes 1 - 13

Actions	Field	Previous Value	Correct Value
Fix	Box 1 - Wages, Tips, Other Compensation		
Fix	Box 2 - Federal Income Tax Withheld		
Fix	Box 3 - Social Security Wages		
Fix	Box 4 - Social Security Tax Withheld		
Fix	Box 5 - Medicare Wages and Tips		
Fix	Box 6 - Medicare Tax Withheld		
Fix	Box 7 - Social Security Tips		
Fix	Box 8 - Allocated Tips		
Fix	Box 10 - Dependent Care Benefits		
Fix	Box 11 - Nonqualified Plans (Section 457 distributions or contributions)		
Fix	Box 11 - Nonqualified Plans (Not section 457 distributions or contributions)		
Fix	Box 12 - Code (1) & Amount (1)		
Fix	Box 12 - Code (2) & Amount (2)		
Fix	Box 12 - Code (3) & Amount (3)		
Fix	Box 12 - Code (4) & Amount (4)		
Fix	Box 13 - Statutory Employee		
Fix	Box 13 - Retirement Plan		
Fix	Box 13 - Third-party Sick Pay		

Do you need to fix Boxes 1-13

( ) Yes ( ) No

ⓘ Enter only values to be fixe... ...usly filed W-2.

Boxes 1 - 13

Actions	Field		...evious Value	Correct Value
Fix	Box 1 - Wages, Tips, O...			
Fix	Box 2 - Federal Incom...			
Fix	Box 3 - Social Security...			
Fix	Box 4 - Social Security...			
Fix	Box 5 - Medicare Wages and Tips			
Fix	Box 6 - Medicare Tax Withheld			
Fix	Box 7 - Social Security Tips			
Fix	Box 8 - Allocated Tips			
Fix	Box 10 - Dependent Care Benefits			
Fix	Box 11 - Nonqualified Plans (Section 457 distributions or contributions)			
Fix	Box 11 - Nonqualified Plans (Not section 457 distributions or contributions)			

Fix Box 1 - Wages, Tips, Other Compensation

* Previously Reported Value

$ 45,000.00

* Correct Value

$ 55,000.00

[Update & Save Changes] [Cancel]

Do you need to fix Boxes 1-13 on this W-2?

(●) Yes   (○) No

ℹ **Enter only values to be fixed.** You do not need to enter any values that were correct on previously filed W-2.

Boxes 1 - 13

Actions	Field	Previous Value	Correct Value
Fix Clear	Box 1 - Wages, Tips, Other Compensation	$45,000.00	$55,000.00
Fix	Box 2 - Federal Income Tax Withheld		
Fix	Box 3 - Social Security Wages		
Fix	Box 4 - Social Security Tax Withheld		
Fix	Box 5 - Medicare Wages and Tips		
Fix	Box 6 - Medicare Tax Withheld		
Fix	Box 7 - Social Security Tips		
Fix	Box 8 - Allocated Tips		
Fix	Box 10 - Dependent Care Benefits		
Fix	Box 11 - Nonqualified Plans (Section 457 distributions or contributions)		
Fix	Box 11 - Nonqualified Plans (Not section 457 distributions or contributions)		
Fix	Box 12 - Code (1) & Amount (1)		

* Do you want to fix Box 14 or 15-20 (State & Local) on this W-2?

You do not need to submit a W-2c to IRS if the only corrections are to boxes 14-20.

(•) Yes   (○) No

Optional Box 14

Actions	Field	Previous Value	Correct Value
Fix	Box 14 - Description (1) & Amount (1)		
Fix	Box 14 - Description (2) & Amount (2)		
Fix	Box 14 - Description (3) & Amount (3)		

Optional Boxes 15 - 20 (State & Local)

State & Local (1)

Actions	Field	Previous Value	Correct Value
Fix	Box 15 - State & Employer State ID (1)		
Fix	Box 16 - State Wages, Tips, etc. (1)		
Fix	Box 17 - State Income Tax (1)		
Fix	Box 18 - Local Wages, Tips, etc. (1)		
Fix	Box 19 - Local Income Tax (1)		
Fix	Box 20 - Locality Name (1)		

[Add Another State & Local Details]

[**Save & Return to List**] [Save & Add Another W-2c] [Delete this W-2c & Return to List]

CONFIRMATION NEEDED ALERT

Confirmation Needed

Social Security Tax Rate Alert:

Social Security tax withheld (Box 4) mismatches the calculated tax withheld.
Social Security tax rate for 2023 is 6.2%.
Social Security Tax Withheld (Box 4) should be $0.00.
Your entered Social Security Tax Withheld is $77.00.

* How do you want to proceed?

- ○ I will update the data.
- ○ Data entered is correct.

You Entered

Field	Previous Value	Correct Value
Box 3 - Social Security Wages		
Box 4 - Social Security Wages Withheld	$55.00	$77.00
Box 7 - Social Security Tips		

Save   Cancel

| 4444 | For Official Use Only
OMB No. 1545-0008 | | Safe, accurate,
FAST! Use | IRS e-file | Visit the IRS website at
www.irs.gov/efile |

a Employer's name, address, and ZIP code	c Tax year/Form corrected 2023 / W-2	d Employee's correct SSN
JJ COMPANY 123 MAIN STREET BALTIMORE, MD 21216	e Corrected SSN and/or name. (Check this box and complete boxes f and/or g if incorrect on form previously filed.) ☒	
	Complete boxes f and/or g only if incorrect on form **previously filed:**	
	f Employee's **previously reported** SSN JOHN DOE	
b Employer identification number (EIN)	g Employee's **previously reported** name	

	h Employee's first name and initial	Last name	Suff.

Note. Only complete money fields that are being corrected. (Exception: for corrections involving MQGE, see the General Instructions for Forms W-2 and W-3, under Specific Instructions for Form W-2c, boxes 5 and 6).

i Employee's address and ZIP code

Previously reported	**Correct information**	**Previously reported**	**Correct information**
1 Wages, tips, other compensation	1 Wages, tips, other compensation	2 Federal income tax withheld	2 Federal income tax withheld
3 Social security wages	3 Social security wages	4 Social security tax withheld	4 Social security tax withheld
5 Medicare wages and tips	5 Medicare wages and tips	6 Medicare tax withheld	6 Medicare tax withheld
7 Social security tips	7 Social security tips	8 Allocated tips	8 Allocated tips

PREVIEW W-3C

Preview W-3c

* Indicates required information

Ensure that the information on your W-2c Form(s) for this employer ⬈ reconciles with the total of Forms 941, 943, 944, or Schedule H that you filed with the Internal Revenue Service.
To edit this data, please Return to W-2c List and select the W-2c you need to edit.

Third-party Sick Pay

Actions	Field	Previous Value	Correct Value
Fix	Income tax withheld by third-party sick pay payer		

State and Local Wages

Actions	Field	Previous Value	Correct Value
Fix	State Wages, Tips, etc.		
Fix	State Income Tax		
Fix	Local Wages Tips, etc.		
Fix	Local Income Tax		

Preview W-3c

Save & Continue   Previous   Save   Exit Wage Report

55555	a Tax year/Form corrected **2023 / W-2**	For Official Use Only OMB No. 1545-0008		

b Employer's name, address, and ZIP code	c Kind of Payer (Check one)		Kind of Employer (Check one)	Third-party sick pay
JJ COMPANY **123 MAIN STREET** **BALTIMORE, MD 21216**	941/941-SS ☒ Military ☐ 943 ☐ 944/944-SS ☐ CT-1 ☐ Hshld. emp. ☐ Medicare. govt. emp. ☐		None apply ☒ 501c non-govt. ☐ State/local. non-501c. ☐ State/local 501c ☐ Federal govt. ☐	☐ (Check if applicable)

d Total number of Forms W-2c 1	e Employer identification number (EIN)	f Establishment number	g Employer's state ID number
Complete boxes h, i, or j only if incorrect on last form filed.	h Employer's originally reported EIN	i Incorrect establishment number	j Employer's incorrect state ID number

Total of amounts previously reported as shown on enclosed Forms W-2c.	Total of corrected amounts as shown on enclosed Forms W-2c.	Total of amounts previously reported as shown on enclosed Forms W-2c.	Total of corrected amounts as shown on enclosed Forms W-2c.
1 Wages, tips, other compensation	1 Wages, tips, other compensation	2 Federal income tax withheld	2 Federal income tax withheld
3 Social security wages	3 Social security wages	4 Social security tax withheld $55.00	4 Social security tax withheld $77.00
5 Medicare wages and tips	5 Medicare wages and tips	6 Medicare tax withheld	6 Medicare tax withheld
7 Social security tips	7 Social security tips	8 Allocated tips	8 Allocated tips
9	9	10 Dependent care benefits	10 Dependent care benefits
11 Nonqualified plans	11 Nonqualified plans	12a Deferred compensation	12a Deferred compensation

SSN Masking

To reduce the risk of identity theft, you may choose to mask the Social Security Numbers (SSNs) on the PDFs you give to your employees.

> ⚠ **Once the forms are submitted to SSA, you may not change your selection.**

* **Masking options**

- ◯ SSNs will be fully displayed (Format: 123-45-6789)
- ◯ SSNs will be masked (Format: ***-**-6789)

[Save & Continue] [Previous] [Save] [Exit Wage Report]

SSN MASKING PAGE

REVIEW UNSUBMITTED FORMS

Review Unsubmitted Forms

ℹ **Per your selection, SSNs will be masked in the generated Forms.**

[Generate PDF for Review]

Once you review the Forms, give copies to your employees and ask them to review the information before you submit the final Forms to SSA.

Need to make changes?

- To change your SSN masking selection, go to SSN Masking.
- To change any W-2c information, go to W-2c List.

[Save & Continue]   [Previous]   [Exit Wage Report]

55555	a Tax year/Form corrected **2023 / W-2**	For Official Use Only OMB No. 1545-0008		

b Employer's name, address, and ZIP code	c **Kind of Payer** (Check one)		Kind of Employer (Check one)		Third-party sick pay
JJ COMPANY 123 MAIN STREET BALTIMORE, MD 21216	941/941-SS Military 943 944/944-SS ☒ ☐ ☐ ☐		None apply 501c non-govt. ☒ ☐		☐ (Check if applicable)
	CT-1 ☐	Hshld. Medicare. emp. govt. emp. ☐ ☐	State/local. State/local Federal non-501c. 501c govt. ☐ ☐ ☐		

d Total number of Forms W-2c 3	e Employer identification number (EIN)	f Establishment number	g Employer's state ID number
Complete boxes h, i, or j only if incorrect on last form filed.	h Employer's originally reported EIN	i Incorrect establishment number	j Employer's incorrect state ID number
Total of amounts previously reported as shown on enclosed Forms W-2c.	Total of corrected amounts as shown on enclosed Forms W-2c.	Total of amounts previously reported as shown on enclosed Forms W-2c.	Total of corrected amounts as shown on enclosed Forms W-2c.
1 Wages, tips, other compensation	1 Wages, tips, other compensation	2 Federal income tax withheld	2 Federal income tax withheld
3 Social security wages	3 Social security wages	4 Social security tax withheld	4 Social security tax withheld
5 Medicare wages and tips	5 Medicare wages and tips	6 Medicare tax withheld	6 Medicare tax withheld
7 Social security tips	7 Social security tips	8 Allocated tips	8 Allocated tips
9	9	10 Dependent care benefits	10 Dependent care benefits
11 Nonqualified plans	11 Nonqualified plans	12a Deferred compensation	12a Deferred compensation

SIGN AND SUBMIT

Sign and Submit
* Indicates required information

Under penalty of perjury, I,   John Public   , declare that I have examined this wage report and, to the best of my knowledge and belief, they are entered accurately based on the information available to me.

Note: You are only attesting to the accuracy of the information in this wage report.

[ ] *I affirm that the above statement is true.

Submit this Wage Report | Previous | Exit Wage Report

Corrections W-2c/W-3c

✅ **Your wage report was submitted successfully.**

We will notify you if further action is required. You can use the information below to view your status at any time by visiting Submission Status. Submission status information is available for 4 years after it was submitted.

ℹ️ **Print this page as receipt and proof of filing date.**

Wage File Identifier (WFID):
Submitted: **02/08/2024 09:45:18 AM ET**
Business Services Online: **www.ssa.gov/employer**

You will need this WFID to reference this submission in all communications with SSA and to check the submission status on the Electronic Wage Reporting (EWR) homepage in Business Services Online. Keep a printout of this page for at least 4 years as proof of your filing date.

❗ **Do not mail SSA any paper Forms W-2c or W-3c.**

Confirmation of Submission

Use the button below to generate the PDF of your submitted report. You can use the PDF to print and distribute the Forms W-2c to your employees. **The PDF file will be available until March 9, 2024 (30 days).**

[Generate PDF]   [Print or Save WFID and Receipt]

Receipt and Instructions

Status	Tax Year	Received
RECEIVED	2023	1 W-2c Form

Employer Information

Employer Name

Employer Identification Number (EIN)

Kind of Payer
941 (Regular)

Corrected Wage Information

Total Wages	**Social Security Wages**	**Medicare Wages and Tips**
$	$	$

Federal Income Tax Withheld	**Social Security Tax Withheld**	**Medicare Tax Withheld**
$	$	$

If you need to...

Check your wage report status
Check the status of your submission through <u>View Submission Status.</u>

Update your address or phone number
Correct your IRS records by using the IRS 941 Form. Contact the IRS for more information.

Make a Correction to this Wage Report
First, ensure the status of the report is COMPLETE. Then submit a W-2c.

Return to Corrections W-2c/W-3c Online   Start a New Report   Return to EWR Home

UPDATE ON NEW AUTHORIZATION PROCESS

FEATURES OF THE NEW PROCESS:

Registration is simplified. We will mail a single BSO registration code to the employer for the employer officer's registration.

The employer officer can designate others to have access to various BSO services or remove access.

Users will consent to the role assigned to them.

WHAT DOES THIS MEAN FOR YOU?

We will be replacing the current registration and authorization process for BSO Wage Reporting. The new process will allow you to fully manage access for your users.

Each employer will designate a Responsible Entity Officer (REO) who has authority to act on behalf of the employer. This person will be responsible for delegating roles within your organization and will be able to provide authorization to third-party users.

STATUS

Social Security will continue to evaluate our implementation plans for the new authorization process.

Social Security will continue to work with the wage reporting community regarding the REO role.

The new authorization process will **NOT** be implemented for Employer Services for the January 2025 reporting period.

CUSTOMER OUTREACH & SUPPORT

- Employer Website
  - www.ssa.gov/employer

- For registration issues relating to Social Security online accounts
  - 1-800-772-1213

- Help for employers with wage reporting questions or problems
  - 1-800-772-6270 or
  - employerinfo@ssa.gov

- BSO Technical Help
  - 1-888-772-2970
  - bso.support@ssa.gov

- BSO homepage
  - www.ssa.gov/bso

- Customer Support for Wage Reporting
  - www.ssa.gov/employer/empcontacts.htm

- Employer Services Liaison Officers (ESLO)
  - www.ssa.gov/employer/wage_reporting_specialists.htm

- For questions outside of wage reporting and BSO
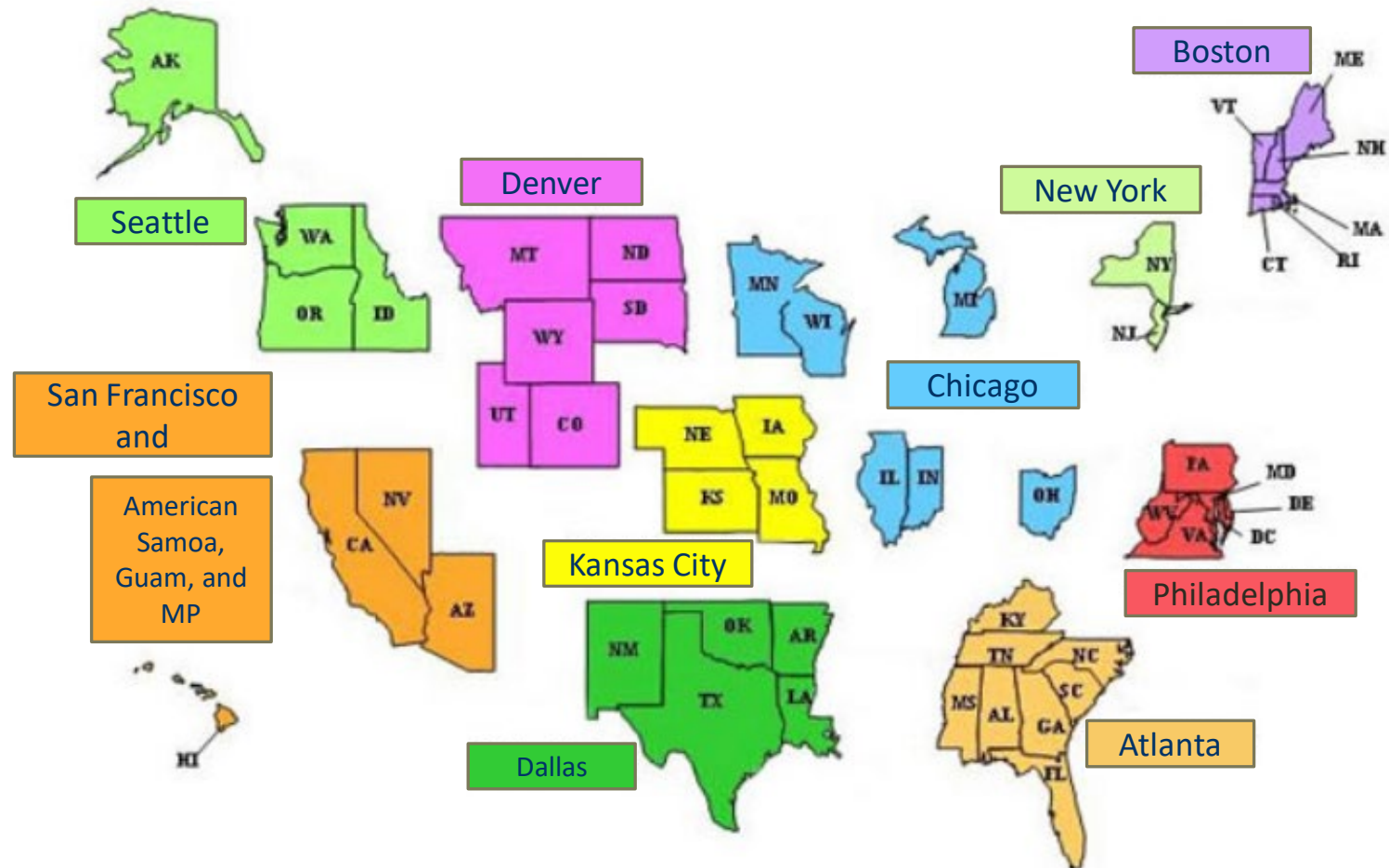 - 1-800-772-1213

There are 10 Social Security regions for the country.

Each region has an Employer Services Liaison Officer (ESLO).

Regions:

Atlanta - Boston - Chicago - Dallas - Denver
Kansas City - New York - Philadelphia - San Francisco - Seattle

Ask a Wage Reporting Expert (ssa.gov)

Prior Wage Reporting Meeting information
Wage Reporting Information - Prior Issues (ssa.gov)

PRIOR MEETING INFORMATION AND RESPONSES TO QUESTIONS

SOCIAL SECURITY MARKETING/COMMUNICATION CAMPAIGN

Email Blasts

Future Webinar Plans

Electronic Filing

THANK YOU FOR JOINING US TODAY

This information is current at the time of the presentation, but Social Security policy is subject to change. Please visit SSA.gov/BSO for up-to-date information on our programs.